

*For your convenience, we have compiled a list of answers to the most frequently asked questions from consumers about Sherlock Antitheft Marking.  
Enjoy reading it!*

**Q: How much does a Sherlock marking cost?**

A: Marking a new car or lightweight truck with Sherlock “Intensive Antitheft Marking”® costs \$239 plus tax. For prices on marking other vehicles, [click here](#).

**Q: Where should I go to get my car marked?**

A: The Sherlock marking is available at over 450 new car dealerships and exclusively through the following glass shops: *Lebeau Vitres d’autos* and *DURO vitres d’autos*.  
**WARNING:** some businesses pretend to be offering the Sherlock marking but that’s not the case... For a complete list of authorized dealers, [click here](#).

**Q: I have just purchased a vehicle already marked and my insurance requires a marking « certificate ». How do I get one?**

A: In order to verify the authenticity of the marking, you must go either to Lebeau Vitres d’autos, DURO vitres d’autos or a Sherlock authorized dealer who will conduct a visual verification of the existing markings, add any necessary missing marking(s) and then issue a new certificate in your name. Some charges apply.

**Q: I have received a letter asking permission to perform a quality control of the marking on my vehicle. Is that really important?**

A: Undoubtedly! Allowing us to verify the quality of work on your vehicle will help us evaluate each of our authorized dealers, thus insuring the highest standards in the industry.

**Q: What are the advantages of buying a Sherlock marking rather than another brand?**

A: Quite a few actually! Firstly, Sherlock’s « Intensive Antitheft Marking »® **is the only one with proven efficiency** with statistics to support it. The risk of theft is **reduced by 90%**. No other product on the market can compare. It is also the only one recommended by the **APA**. Consult your insurance about the rebate you could receive with Sherlock as opposed to another brand... you will discover another advantage of dealing with Sherlock. With its solid 26 years of experience and unique expertise, Sherlock Antitheft Marking is the most reputable enterprise in the auto security sector.

**Q: What insurance rebate will I be offered after my vehicle is marked?**

A: Only your insurer can answer this question. Do not hesitate to contact your broker or agent.

**Q: I have asked for a Sherlock marking but, unbeknownst to me, I was sold a marking from another company ... what can I do?**

A: Unscrupulous business people exploit our strength and reputation to fool consumers. You can contact the APA or the *Office de la protection du consommateur* to file a complaint.

<http://www.apa.ca/template.asp?lang=french>

<http://www.opc.gouv.qc.ca/Index.aspx#>

**Q: I do not wish to mark my car's mag wheels, can I get an exemption from marking those specific parts?**

A: Unfortunately, no. Fortunately, on the other hand, marking all parts of your vehicle insures the integrity and efficiency of our system.

**Q: Will there be annual fees once the marking is done on my vehicle?**

A: No, once the marking on your vehicle is completed, it will last for the car's lifetime without any monthly or annual fees.

**Q: Why are Sherlock's employees unable to forward a copy of the certificate to my broker?**

A: According to Quebec's law on Protection of Privacy Act, no one can provide a third party with personal information they have on file, **without the individual's written permission**. Since obtaining this consent is as time consuming for the client as simply sending the certificate to the insurance, the exercise becomes futile...